

Customer Support Guide

Customers of AdamjeeLife are highly esteemed and come foremost. Information about our products and different contact points for live support, sales advisor and process for requesting AdamjeeLife Customer services to call our customers are available on our official website, www.adamjeelife.com. Forms related to customers' queries and requests are easy to download from our website by clicking on the "Download Forms" link.

THE CUSTOMER SERVICES DEPARTMENT'S CONTACT DETAILS ARE:

Adamjee Life Assurance Company Limited ,
Customer Services Department,
The Forum, Suit No.301, Plot G-20, Block 9, Clifton Karachi.
Tel No. **(92-21) 111-11-LIFE (5433)** Fax: **(92-21) 35362621**
E-mail: Help_CSD@adamjeelife.com

At the inception of the policy, AdamjeeLife sends the policy documents to it's customers, including request forms for change request of contact details, beneficiary details, change payment mode and change in policy details. Customers can contact our professional Customer Services Representatives through phone or email for matters related to policy lapse/cancellation or any other queries or requests using the contact details mentioned above.

Easy Management of your Policy:

Appropriate change request form for the type of request alteration (Forms are sent along with original policy documents during inception of the policy) and can also be downloaded from our website.

Note:

The documents can be sent directly to Adamjee Life Head Office or through the bank branch from which the customer bought the policy. Customers are welcome to contact our Customer Services department for further details.